Incident Matrix Training

NATIONAL PROTECTION CLUSTER AND CCCM CLUSTER - IRAQ
Discussion

Why are we meeting today?
Why is it important for us to have this tool?

What are violations of the civilian and humanitarian character of the camps?
Background: Iraqi Prime Minister’s Order

Directive issued by the Deputy of the Secretary General of the Council of the Ministers on the 3 April 2017:

„His Excellency the Prime Minister and General Commander of the Armed Forces ordered the following:
1. (…)
2. Take all necessary steps to prevent anyone from taking weapons into camps, and additionally to uphold State regulations.
3. It is forbidden for any armed personnel to enter the camp. The local police will be in charge of protecting camps in coordination with the Joint Operational Command.”

The Protection Cluster is advocating for he re-issuance of the directive.
Incident Matrix

The objective of the matrix is to **better track the incidents, gauge trends** and use them for a higher-level advocacy through the cluster mechanism in order to uphold the civilian and humanitarian character of camps.

The tool is simple: no need to be a protection actor.

Not a response / case management tool. Existing referral mechanisms remain in place and are the FIRST RESPONSE after the incident occurs or is reported. It is also additional to existing reporting mechanisms through Ninewa Protection WG.

Both first-hand and second-hand reports.
Incidents related to armed actors’ presence in camps

Armed actors entering humanitarian partners’ offices and humanitarian facilities, inc. medical facilities (*breach of principle of neutrality*)

Armed actors escorting humanitarian actors (*breach of principle of neutrality*)

Sexual and gender-based violence

Shooting incidents, including in medical facilities

Verbal and physical assaults on both IDPs and humanitarian staff

Aid diversion and denial of assistance

(...)

Protection Cluster
Iraq

SUPPORTING DISPLACED COMMUNITIES
Incidents related to armed actors’ presence in camps

(...)

Arbitrary detention and disappearances
Recruitment activities in the camps
Pressure by armed actors to share sensitive registration data, distribution lists, patients’ databases, etc.
Screening and investigations in humanitarian facilities, including in medical facilities
Threats of forced return, movement restrictions (inc. to access medical facilities), ID card confiscations
NOW SOME PRACTICE
Exercise

What are the first actions?

Do you report in the tool?

What would be the category?

What are the other important elements to include (e.g. first hand or second hand report?)
Incident Matrix: some more key info

Not to be used directly by IDPs

Possible duplication of reports

No individual / HH-level confirmation should be reported

Data protection: only CCCM and Protection Cluster have access to the data base

Option of anonymous reports

Follow-up questions from cluster possible (verification, to make sure response is taking place)